

The Children's Trust Board Meeting

Date: January 19, 2021

Resolution: 2021-20

Strategic Plan Priority Investment Area: Early Childhood Development: Early care and education slots

Strategic Plan Headline Community Results: Children attend quality child care; children regularly access medical, dental and behavioral health care; and children are ready for kindergarten.

Recommended Action: Authorization to negotiate and execute a contract with Miami-Dade County, Community Action and Human Services Department (CAHSD), for match funding for the federal Early Head Start-Child Care Partnership (EHS-CCP) grant, in a total amount not to exceed \$991,667.00, for a term of 14 months, commencing August 1, 2021, and ending September 30, 2022.

Budget Impact: Funding in the amount of \$991,667.00 for this resolution is allocated for FY 2020-2021 and FY 2021-2022.

Description of Services: This authorization will allow The Children's Trust to award Miami-Dade County, Community Action and Human Services Department (CAHSD) \$992,667.00 in match funds. The match funds are used to leverage federal funding for high-quality early care and education learning slots for infants and toddlers through the EHS-CCP Grant. Children served shall be Miami-Dade County residents and meet the eligibility requirements of the EHS-CCP grant. Children receive comprehensive services, including health, mental health, nutrition, and family support services. Family advocates also work closely to address each family's unique needs and help them work toward self-sufficiency. At least 10 percent of children served must have diagnosed disabilities (regardless of income).

Background: Since 1965, the federal Head Start program has provided comprehensive early education and support services to low-income three and four-year-old children and their families. In recognition of the mounting evidence that the earliest years in a child's development make a difference in children's growth and development, the Early Head Start (EHS) program was established in 1994 to serve children from birth to three years of age.

In 2014, the federal government made \$650 million available to expand EHS services nationally. These funds were awarded competitively to grantees throughout the country to expand access to high-quality, comprehensive services for low-income infants and toddlers and their families.

In March 2019, the federal government awarded Miami-Dade County an expansion grant of \$7,967,936.00 annually over a five-year funding period for 552 additional EHS-CCP slots. The federal match requirement for this grant is \$1,991,984.00. The Children's Trust's local match of \$850,000.00 per 12-month period contributes to Miami-Dade County's ability to retain these funds. This is the second year of the five-year federal funding period.

Service delivery and outcomes continue to be satisfactory and all slots are being utilized. Children and families were served in-person and virtually during the current contract year due to COVID-19.

Per the procurement policy, section 2006 Match Funding and Funder Collaboration, a match contract's negotiation and execution are exempt from the competitive solicitation process. Renewal of match funding beyond the initial contract term is at the sole discretion of The Children's Trust and shall be contingent upon satisfactory performance evaluations, quality program results, outcome achievements, availability of funding, and an ability to maintain the underlying primary funding source(s).

Geographic Area: Countywide.

The foregoing recommendation was offered by _____ who moved its approval. The motion was seconded by _____ and upon being put to a vote, the vote was as follows:

The Chairperson thereupon declared the resolution duly passed and adopted this **19th day of January 2021.**

THE CHILDREN'S TRUST
MIAMI-DADE COUNTY, FLORIDA

BY _____

SECRETARY

Approved by County Attorney for form and legal sufficiency _____

The Children's Trust Board Meeting

Date: January 19, 2021

Resolution: 2021-21

Strategic Plan Priority Investment Area: Early Childhood Development: Early Care and Education Slots

Strategic Plan Headline Community Results: Children attend quality child care; children regularly access medical, dental, and behavioral health care; and children are ready for kindergarten.

Recommended Action: Authorization to negotiate and execute a contract with the United Way of Miami-Dade for match funding for the federal Early Head Start-Child Care Partnership (EHS-CCP) grant, in a total amount not to exceed \$490,000.00 for a term of 14 months, commencing August 1, 2021, and ending September 30, 2022.

Budget Impact: Funding in the amount of \$490,000.00 for this resolution is allocated for FY 2020-21 and is projected to be available in FY 2021-22.

Description of Services: This authorization will allow The Children's Trust to award the United Way of Miami-Dade (UW) \$490,000.00 in match funds. This local match from The Children's Trust is used to leverage federal funding for high-quality early care and education learning slots for infants and toddlers through the Early Head Start-Child Care Partnership (EHS-CCP) Grant. Children served shall be Miami-Dade County residents and meet the eligibility requirements of the EHS-CCP grant. Children receive comprehensive services, to include health, mental health, nutrition, and family support services; family advocates work closely with families to address each family's unique needs and help them work toward self-sufficiency, and at least 10 percent of children served must have diagnosed disabilities (regardless of income).

Background: Since 1965, the federal Head Start program has provided comprehensive early education and support services to low-income three and four-year-old children and their families. In 1994, the Early Head Start (EHS) program was established to serve children from birth to three years of age and pregnant women, recognizing the mounting evidence that the earliest years matter a great deal to children's growth and development.

In 2014, the federal government made \$650 million available to expand EHS services nationally. These funds were awarded competitively to grantees throughout the country to expand access to high-quality, comprehensive services for low-income infants and toddlers and their families.

In March 2017, the federal government awarded the UW an expansion grant of \$3,603,155.00 annually over a five-year funding period for 200 additional slots. The Children's Trust's local match of \$490,000.00 contributes to UW's ability to obtain these funds. This match represents the fourth year of matched federal funding. Program services and outcomes have been satisfactory, and 200 slots were utilized in the last year. Children and families were served both in person and virtually in the past year due to the COVID-19 pandemic.

Resolution 2021-21 – Early Childhood Development - Early care and education slots; United Way of Miami-Dade
January 19, 2021

The Trust provides local match funding for both the EHS-CCP and expansion grants. The grants are on different funding cycles. As such, the Trust authorizes separate contracts for both grants.

Per the procurement policy, section 2006 Match Funding and Funder Collaboration, the negotiation and execution of a match contract are exempt from the competitive solicitation process. Renewal of match funding beyond the initial contract term is at the sole discretion of The Children’s Trust and shall be contingent upon satisfactory performance evaluations, quality program results, outcome achievements, availability of funding, and an ability to maintain the underlying primary funding source(s).

Geographic Area: Countywide.

The foregoing recommendation was offered by _____ who moved its approval. The motion was seconded by _____ and upon being put to a vote, the vote was as follows:

The Chairperson thereupon declared the resolution duly passed and adopted this **19th day of January 2021.**

THE CHILDREN’S TRUST
MIAMI-DADE COUNTY, FLORIDA

BY _____

SECRETARY

Approved by County Attorney for form and legal sufficiency _____

The Children's Trust Board Meeting

Date: January 19, 2021

Resolution: 2021-22

Strategic Plan Priority Investment Area: Early Childhood Development: Early Care and Education Slots

Strategic Plan Headline Community Results: Children attend quality child care; children regularly access medical, dental, and behavioral health care; and children are ready for kindergarten.

Recommended Action: Authorization to negotiate and execute contracts with the Early Learning Coalition of Miami-Dade/Monroe in an amount not to exceed \$758,333.00 and the United Way of Miami-Dade in an amount not to exceed \$408,333.00 for match funding for the federal Early Head Start- Child Care Partnership (EHS-CCP) grant, in a total amount not to exceed \$1,166,666.00 for a term of 14 months, commencing August 1, 2021, and ending September 30, 2022.

Budget Impact: Funding in the amount of \$1,166,666.00 for this resolution is allocated for FY 2020-21 and is projected to be available in FY 2021-22.

Description of Services: This authorization will allow The Children's Trust to award the Early Learning Coalition of Miami-Dade/Monroe (ELC) \$758,333.00 and the United Way of Miami-Dade (UW) \$408,333.00 in match funds.

This local match from The Children's Trust is used to leverage federal funding for high-quality early care and education learning slots for infants and toddlers through the Early Head Start-Child Care Partnership (EHS-CCP) grant. Children served shall be Miami-Dade County residents and meet the eligibility requirements of the EHS-CCP grant. Children receive comprehensive services including health, mental health, nutrition, and family support services; family advocates work closely with families to address each family's unique needs and help them work toward self-sufficiency; and at least ten percent of children served must have diagnosed disabilities (regardless of income).

Background: Since 1965, the federal Head Start program has provided comprehensive early education and support services to low-income three and four-year-old children and their families. In 1994, the Early Head Start (EHS) program was established to serve children from birth to three years of age and pregnant women, recognizing the mounting evidence that the earliest years matter a great deal to children's growth and development.

In 2014, the federal government made \$650 million available to expand EHS services nationally. These funds were awarded competitively to grantees throughout the country to expand access to high-quality, comprehensive services for low-income infants and toddlers and their families.

The initial match funding from The Children's Trust was approved through resolution #2014-16 on September 8, 2014, when the federal government awarded the ELC \$8,877,841.00 for 750 slots, and the United Way \$4,770,453.00 for 320 slots for the EHS-CCP expansion in Miami-Dade County. Service delivery and outcomes continue to be satisfactory and all slots

Resolution 2021-22- Early Childhood Development, Early care and education slots; Early Learning Coalition of Miami-Dade/Monroe & United Way of Miami-Dade
January 19, 2021

are being utilized. Children and families were served in-person and virtually during the current contract year due to the COVID-19 pandemic. The ELC and United Way federal contracts were both renewed for an additional five-year funding cycle. They are in year two of the new federal funding cycle.

The Trust provides local match funding for the EHS-CCP and expansion grants. The United Way EHS-CCP grants are on different funding cycles. As such, the Trust authorizes separate contracts for both grants.

Per the procurement policy, section 2006 Match Funding and Funder Collaboration, the negotiation and execution of a match contract are exempt from the competitive solicitation process. Renewal of match funding beyond the initial contract term is at the sole discretion of The Children's Trust and shall be contingent upon satisfactory performance evaluations, quality program results, outcome achievements, availability of funding, and an ability to maintain the underlying primary funding source(s).

Geographic Area: Countywide.

The foregoing recommendation was offered by _____ who moved its approval. The motion was seconded by _____ and upon being put to a vote, the vote was as follows:

The Chairperson thereupon declared the resolution duly passed and adopted this **19th day of January 2021.**

THE CHILDREN'S TRUST
MIAMI-DADE COUNTY, FLORIDA

BY _____

SECRETARY

Approved by County Attorney for form and legal sufficiency _____

The Children's Trust Board Meeting

Date: January 19, 2021

Resolution: 2021-23

Strategic Plan Priority Investment Area: Early Childhood Development: Early Care and Education Slots

Strategic Plan Headline Community Results: Children attend quality childcare; children regularly access medical, dental, and behavioral health care; and children are ready for kindergarten.

Recommended Action: Authorization to negotiate and execute a contract with the Early Learning Coalition of Miami-Dade/Monroe (ELC) for match funding for the State of Florida Child Care Executive Partnership (CCEP) grant, in a total amount not to exceed \$1,537,500.00 for a term of 15 months, commencing July 1, 2021, and ending September 30, 2022.

Budget Impact: Funding in the amount of \$1,537,500.00 for this resolution is allocated for FY 2020-21 and is projected to be available in FY 2021-22.

Description of Services: The Child Care Executive Partnership (CCEP) program is a public/private partnership program that helps employers meet the needs of working parents. Through this program, federal and state funding is "matched" with contributions from local governments, charitable foundations, and participating businesses on a dollar-for-dollar basis to provide child care services to participating families.

The Florida CCEP purchasing pool fund serves as a general funding source to assist eligible low-to-moderate wage families earning up to 200 percent of the federal poverty level to access childcare subsidies. This ceiling is slightly higher than the basic subsidy eligibility criteria of 150 percent. CCEP allows families to continue accessing a portion of the subsidy even if they receive a pay raise. Funds contributed locally are matched dollar-for-dollar by the state and distributed according to the ELC's priorities. All funds matched by The Children's Trust are solely used for residents of Miami-Dade County.

The annual cost per slot is estimated at \$5,000.00, including \$3,500.00 in subsidy, plus an expected family sliding scale co-pay of about \$1,500.00, which is dependent upon the family's income. More than one child might use one slot for a year. Recipients of CCEP subsidy funding are required to attend programs that have a Gold Seal designation by the Department of Children and Families.

Background: The Children's Trust provides the local match funding according to the terms and conditions set forth above to assist the ELC in drawing down the maximum amount of funding from the state's CCEP child care subsidy program. During the past eleven contract periods, The Children's Trust contributed a dollar-for-dollar match. This match supports child care services for more than 538 children. Child care programs participating in CCEP are located throughout Miami-Dade County.

Per the procurement policy, section 2006 Match Funding and Funder Collaboration, the negotiation and execution of a match contract are exempt from the competitive solicitation process. Renewal of match funding beyond the initial contract term is at the sole discretion of The Children’s Trust, and shall be contingent upon satisfactory performance evaluations, quality program results, outcome achievements, availability of funding, and an ability to maintain the underlying primary funding source(s).

Geographic Area: Countywide.

The foregoing recommendation was offered by _____who moved its approval. The motion was seconded by _____ and upon being put to a vote, the vote was as follows:

The Chairperson thereupon declared the resolution duly passed and adopted this **19th day of January 2021.**

THE CHILDREN’S TRUST
MIAMI-DADE COUNTY, FLORIDA

BY _____

SECRETARY

Approved by County Attorney for form and legal sufficiency _____

The Children's Trust Board Meeting

Date: January 19, 2021

Resolution: 2021-24

Strategic Plan Priority Investment Area: Early Childhood Development: Early Care and Education Slots

Strategic Plan Headline Community Results: Children attend quality child care; children regularly access medical, dental, and behavioral health care; and children are ready for kindergarten.

Recommended Action: Authorization to negotiate and execute a contract with Redlands Christian Migrant Association (RCMA) for local match funding to draw down federal-state funds to subsidize child care for the working poor, in a total amount not to exceed \$127,500.00, for a term of 15 months, commencing July 1, 2021, and ending September 30, 2022.

Budget Impact: Funding in the amount of \$127,500.00 for this resolution is allocated for FY 2020-21 and is projected to be available in FY 2021-22.

Description of Services: This authorization will provide local match funding to assist RCMA in drawing down the maximum amount of federal-state child care development funds through Florida's Office of Early Learning (OEL) to subsidize child care for the working poor.

A six percent local match is required to draw down the portion of child care subsidy funds allocated for working poor farmworker families. Each match dollar draws down \$16.00 from the OEL, leading to a \$2,040,000.00 draw-down for the \$127,500.00 requested, covering more than 200 slots estimated at \$4,000.00 each. Throughout the year, parents are required to contribute a co-pay of an additional \$1,000.00. They will serve approximately 687 children during the contract year.

RCMA is a non-profit, non-sectarian organization funded through public and private sources, including the OEL, United Way, public schools, county governments, children's services councils, agribusiness, and corporate entities, and individual donors. The slots and funding are allocated as follows:

- more than one child may use a slot during the year. Match contributions are invoiced for specific sets of subsidized children;
- this contribution will be used for children covered in the first quarter of the OEL 2021-2022 fiscal year (July 1 through June 30);
- RCMA has six child development centers throughout the state, including a school-age program located in the Miami-Dade County, three of which are in the Homestead and Florida City area; and
- RCMA is currently serving approximately 588 Hispanic children 0-5 years of age.

Background: RCMA provides high-quality child care and early education for children of migrant and seasonal farmworkers and rural, low-income families throughout Florida. RCMA was founded in 1965 by Mennonite Church volunteers in the Redlands farming area of southern Miami-Dade County to provide a safe, nurturing environment for children while their parents worked in the fields. Today, RCMA serves nearly 6,900 children in more than 75 centers in 21 counties throughout the state. More than 1,150 children are on waiting lists statewide.

During the past 14 contract periods, The Children’s Trust contributed local match funding to RCMA. The total estimated local match needed by RCMA in Miami-Dade County for this fiscal year is \$228,000.00, and Miami-Dade County provides \$118,000.00 of this match. The recommendation is for The Children’s Trust to provide an annual match of \$102,000.00 to leverage the full federal amount. RCMA secures the additional \$8,000.00 match from another entity. Service delivery and outcomes continue to be satisfactory, and all slots are being utilized.

Per the procurement policy, section 2006 Match Funding and Funder Collaboration, the negotiation and execution of a match contract are exempt from the competitive solicitation process. Renewal of match funding beyond the initial contract term is at the sole discretion of The Children’s Trust and shall be contingent upon satisfactory performance evaluations, quality program results, outcome achievements, availability of funding, and an ability to maintain the underlying primary funding source(s).

Geographic Area: Homestead and Florida City.

The foregoing recommendation was offered by _____ who moved its approval. The motion was seconded by _____ and upon being put to a vote, the vote was as follows:

The Chairperson thereupon declared the resolution duly passed and adopted this **19th day of January 2021.**

THE CHILDREN’S TRUST
MIAMI-DADE COUNTY, FLORIDA

BY _____
SECRETARY

Approved by County Attorney for form and legal sufficiency _____

The Children's Trust Board Meeting

Date: January 19, 2021

Resolution: 2021-25

Strategic Plan Priority Investment Area: Youth development; health and wellness; family and neighborhood supports; community awareness and advocacy; and cross-funder collaboration of goals, strategies, and resources.

Strategic Plan Headline Community Results: Children regularly access medical, dental and behavioral health care services; children are supported by nurturing and involved parents; children attend quality childcare; students are succeeding academically; children behave appropriately in schools, homes, and communities; and youth successfully transition to adulthood.

Recommended Action: Authorization to negotiate and execute a one-time match contract with Voices For Children Foundation, Inc., in a total amount not to exceed \$95,000.00 for a term of 8 months, commencing February 1, 2021, and ending September 30, 2021.

Budget Impact: Funding in the amount of \$95,000.00 for this resolution is allocated for FY 2020-2021.

Background: The 11th Judicial Circuit Miami-Dade County Guardian ad Litem Program (GAL) was established in 1981 as a grassroots organization. It is currently one of the largest programs in Florida. Guardian ad Litem ensure children are not lost in an overburdened legal and social service system or languish in an inappropriate home or shelter. Miami-Dade's GAL Program is part of a nationwide network of advocacy organizations under the National Court-Appointed Special Advocates Association umbrella.

In 1984, three juvenile court judges were moved to action by the vulnerability of the abused, abandoned, and neglected children passing through their courtrooms every day. Recognizing that the children were helpless and frightened, and many needed medical care, clothing, and other necessities, the judges organized a group of volunteers to administer a small fund of donations and fines collected to support children in the dependency system. Shortly thereafter, Voices For Children Foundation, Inc. (Voices) evolved as the fiscal agent and fundraising organization in support of GAL.

Voices provides administrative and staff support to the GAL program and also provides funding to the program to support its operations and services to children who are in the foster care system. Voices also advocates on behalf of children's in dependency court proceedings. Voices for Children Foundation's financial support also helps fulfill the children's medical, educational, and social needs. To date, Voices for Children Foundation has raised funds to represent and support over 45,000 children. It is also one of the most respected GAL programs nationwide, serving one of the most densely populated areas with a high rate of child abuse, abandonment, and neglect.

Description of Services: The core mission of Voices for Children Foundation, Inc., is to raise funds and provide support to ensure that every abused, abandoned, and neglected child in Miami-Dade County has a court-appointed guardian ad litem and that financial assistance and other resources are available for their health, educational, and social needs.

This funder collaboration project seeks to support the continued management and implementation of the core functions of the Miami-Dade GAL. Funds from The Children's Trust will help to pay salaries of GAL's coordinating staff and provide additional resources for youth in foster care. The GAL program is a powerful and effective voice advocating for the best interests of Florida's abused, abandoned and neglected children. It is a recognized and respected partnership of community advocates and professional staff. The program uses volunteer child advocates, managed by professional staff, to speak on behalf of children who have experienced abuse, abandonment and neglect. The GAL program's goal is to help children find their way to a safe, loving permanent home.

The Children's Trust will invest \$95,000.00 in this funder collaboration project, while the Shipley Foundation will contribute \$250,000.00 through a grant. The total annual budget for Voices For Children Foundation, Inc. is \$4,098,230.00. For every dollar The Children's Trust invests, \$2.63 are leveraged in return.

In addition to the Shipley Foundation's contribution, a funding development strategy has been developed to be implemented in 2021-22 for further funding diversification and additional revenues.

Per the procurement policy, section 2006, Match Funding and Funder Collaboration, a funder collaboration contract's negotiation and execution are exempt from the competitive solicitation process. Renewal of a match and funder collaboration funding beyond the initial contract term is at the sole discretion of The Children's Trust and shall be contingent upon satisfactory performance evaluations, quality program results, outcome achievements, availability of funding, and an ability to maintain the underlying primary funding source(s).

Geographic Area: Countywide.

The foregoing recommendation was offered by _____ who moved its approval. The motion was seconded by _____ and upon being put to a vote, the vote was as follows:

The Chairperson thereupon declared the resolution duly passed and adopted this **19th**

day of January 2021.

THE CHILDREN'S TRUST
MIAMI-DADE COUNTY, FLORIDA

BY _____

SECRETARY

Approved by County Attorney for form and legal sufficiency _____

Resolution 2021-25 – Cross-Funder Collaboration
January 19, 2021

The Children’s Trust Board Meeting

Date: January 19, 2021

Resolution: 2021-26

Strategic Plan Priority Investment Area: Youth Development: After-school programs and summer camps

Strategic Plan Headline Community Results: Students are succeeding academically; children meet recommended levels of physical activity; children behave appropriately in schools, homes, and communities; and youth successfully transition to adulthood.

Recommended Action: Authorization to execute a contract amendment with Florida Introduces Physical Activity and Nutrition to Youth, Inc. (FLIPANY), to remove a subcontractor in Contract #2114-4450.

Budget Impact: There is no budget impact for this action.

Description of Services: The Children’s Trust funds after-school and summer camp programming for elementary school children (grades K-5) in inclusive programs. Florida Introduces Physical Activity and Nutrition to Youth, Inc. (“FLIPANY”), operates an after-school program five days per week (Monday-Friday) following the Miami-Dade County Public Schools calendar for 180 days. Its summer program also runs five days per week for 10 weeks. The program follows a structured schedule of activities to support academic success, social-emotional learning (SEL), and physical fitness. Children receive a nutritious snack each day.

On April 20, 2020, the board approved contract renewals for Youth Development: K-5 initiatives through resolution #2020-47, including the contract listed below. This contract requires an amendment to reflect the removal of a subcontractor. Resolution #2017-17, approved by the board on October 19, 2016, requires board approval for certain contract amendments, including subcontractor changes.

Agency	Contract Number	Subcontractor Change
Florida Introduces Physical Activity and Nutrition to Youth, Inc.	YAS-#2114-4450	Remove “Star Support Foundation, Inc.” from the contract. FLIPANY, the lead agency, will provide all services related to this contract.

Action: Amend Contract #YAS-#2114-4450 to reflect the removal of the subcontractor as noted in the table above.

Geographic Area: Hialeah neighborhoods

The foregoing recommendation was offered by _____ who moved its approval. The motion was seconded by _____ and upon being put to a vote, the vote was as follows:

The Chairperson thereupon declared the resolution duly passed and adopted this **19th day of January, 2021.**

THE CHILDREN'S TRUST
MIAMI-DADE COUNTY, FLORIDA

BY _____
SECRETARY

Approved by County Attorney for form and legal sufficiency _____

The Children's Trust Board Meeting

Date: January 19, 2021

Resolution: 2021-27

Strategic Plan Priority Investment Area: Community Awareness and Advocacy

Strategic Plan Headline Community Results: This investment supports all headline community results.

Recommended Action: Authorization to release a Request for Qualification (RFQ) competitive solicitation for the development of The Children's Trust website.

Budget Impact: Funding in the amount of \$42,000.00 for this resolution is allocated for FY 2020-2021 and projected to be available in FY 2021-2022.

Description of Services: This resolution authorizes The Children's Trust to release a competitive Request for Qualification (RFQ) for the development of The Children's Trust website solution, a website and portal, that will integrate with two existing platforms and develop a new area within the portal, inclusive of:

- Trust Central, a current platform that contains resources and funding information for Trust-funded providers and applicants for funding;
- StayHome.Miami, a current platform to be expanded in terms of content and functionality that contains information and resources for parents and caregivers, as well as educational content for children; and
- a new content platform that will contain general public access to information pertinent to The Children's Trust including its legal authority, public calendars and meeting postings, general solicitations and procurement resources, community data.,

The site will display new and existing information in English, Spanish and Haitian Creole and target the following audiences: (1) parents/caregivers, (2) funded providers, and (3) community members looking for information about The Children's Trust. The selected vendor will demonstrate its capacity, expertise and qualifications to provide services referenced above through a competitive application process. Funding recommendations will be brought to the Board for approval prior to contracting for the effort.

It is expected that the RFQ will be released by March 1, 2021 with a contract start date of July 1, 2021. The Trust is planning to complete the development work and launch the new website in early 2022.

Background: During 2020, The Children's Trust conducted an in-house user experience analysis to the current website and identify areas that could be improved. User experience is about designing solutions that align with user needs and desired user interactions. It plays an important part in understanding a spectrum of users to assess how well The Trust is serving their specific needs and to identify opportunities to enhance the user experience. Some key highlights of our user experience study include:

- homepage redesign is needed to provide top-tier information quicker;
- navigation needs to be updated to improve user experience; and
- latest design best-practices are needed to provide information more efficiently.

The current Children's Trust website was re-developed and launched in 2017 and is currently managed by Branger-Briz, Inc.

Geographic Area: Countywide

The foregoing recommendation was offered by _____ who moved its approval.

The motion was seconded by _____ and upon being put to a vote, the vote was as follows:

The Chairperson thereupon declared the resolution duly passed and adopted this

January 19, 2021.

THE CHILDREN'S TRUST
MIAMI-DADE COUNTY, FLORIDA

BY _____

SECRETARY

Approved by County Attorney for form and legal sufficiency _____