YOUTH DEVELOPMENT K-5 ENGAGEMENT METRIC
Objectives

- Inform
- Understand
- Navigate
- Support
# Program Metrics

| Program Participation | Service utilization: Services offered are being utilized by participants  
|-----------------------|--------------------------------------------------------------------------|
|                       | Engagement: Average participant attendance is in line with expected attendance  
|                       | Retention: Contracted number of participants are receiving contracted number of sessions  

## Engagement

**Average participant attendance is in line with expected attendance**
- Applicable to: All programs that implement attendance-based activities.
- Review time: Item will be reviewed throughout the contract year.
- Calculation:

\[
\frac{\text{Average of days/sessions/hours attended by all participants}}{\text{Average of contracted days/sessions/hours participants were expected to attend}}
\]

## Retention

**Contracted Number of Participants are Receiving Contracted Number of Sessions**
- Applicable to: Programs that implement attendance-based activities (except K-5 school-year and summer programs).
- Review time: For rolling enrollment programs, item will be reviewed throughout the contract year; for year-round programs, item will be reviewed during months eight and twelve.
- Calculation:

\[
\frac{\text{Total participants/families meeting the expected number of sessions/hours}}{\text{Total participants/families contracted to be served}}
\]
New Data Access

• Providers will now have access to grids at the **contract, site, activity and participant level**.

• Access these grids in Trust Central > Metrics Module> “Data” tab.

• A guide is available to help you understand which grids are available including a brief description of what data you now have access to.
Share Out

• Share this video with team members that:
  • Use data to make programmatic decisions (i.e: Program directors, program managers and coordinators)
  • Enter data and complete data quality checks
  • Anyone from the team that will benefit understanding the program participation component!
Note on 20-21 Data

• Expectations for calculations are included in providers contracts

• Many provider submitted and received approval for modified service delivery plans with start dates, site, number of participants that not reflected in the contract.

• These modifications were not included in Trust Central, please keep that in mind as you review 20-21 data for service utilization, retention and engagement.

• Please reach out to your program manager with any questions
WHAT IS ENGAGEMENT?
WHY DO WE MEASURE ENGAGEMENT?
How to calculate Engagement

**Engagement**
(K-5 grade programs)

- **Average Unique Days**
  Average number of unique days that all participants attended

- **Average Expected Days**
  Average number of days expected to be attended by all participants

=

- **Total Actual Days of Attendance**
  Sum of unique days of attendance across all participants

- **Total Expects Days**
  Total number of days expected to be attended by all participants

=  

- **Actual Youth Participants**
  Number of participants served
Example

محاكمات

- Actual participants attending a program = 60
- Actual Total days across all participants = 123+150+178… = 9,000
- Expected total days by all participants = 180+180+180… = 10,800

ENGAGEMENT = 83%

150 (average actual days)

180 (average expected days)

9,000 actual total days

60 Actual youth participants

10,800 Total Expected days

60 Actual Youth Participants
DEMO SUPPORTING DATA GRIDS-LEVELS

Contract  Site  Activity  Participant
Common data quality issues

- Data not entered timely or missing
- Inaccurate data entry – make sure data entered is attendance for dates in contract
  - Weekend data
  - Full day data not in contract
  - DLI attendance if participant didn’t attend will be pulled for calculation (Data entered for DLI but not afterschool by mistake will still pick up as unique day of attendance)
Resources and Support

- Power Point from this presentation (website)
- Engagement Metric Video (website)
- Program Participation One-pager (website)
- Metrics Module- Data Grids Guide (website)
- Grids in Trust Central
- Support from your Program Manager
- Open labs*
Open Labs

Pre-requisite: Watch this video
Interactive session based on question from group
Registration will require specific question provider has
Explore theK-5 Metrics/Data grids

Data at different levels

Helps you better understand program performance

Definitions of all the fields
Reach out to your program manager

Attend open lab - Registration will be provided via email from Program manager