Programmatic data for Family Services contracts!
Parenting, Family Strengthening, Family & Neighborhood Support Partnerships

Starting now you can begin accessing aggregate programmatic data, as well as some of the calculations used in Program Metrics!

Get ready to explore an enhanced grid in the Metrics Module that includes recruitment (item used to measure Program Participation) and Inclusion of CWD (item used to measure Population Focus), as well as other very informative benchmarks.

Please note, Trust Central users who currently have access to the Metrics, SAMIS Programmatic and/or Contracts Modules will be able to see the Contract Metrics grid in the Metrics Module.

In order to access these valuable data, log into Trust Central and visit the Metrics Module. Next click on the Data tab and from the dropdown select Contract Metrics-FS.
Population Focus: Inclusion of CWD calculation - The actual percentage of children/youth with disabilities (CWD) served is in line with the contracted percentage in the participants table of the scope of service.

<table>
<thead>
<tr>
<th>Case/Family Level</th>
<th>Participant/Individual Level</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Parenting and Family Strengthening</strong>: The inclusion of CWD criteria for these contracts is based on the actual households with CWD, which is reported per case.</td>
<td><strong>Family and Neighborhood Support Partnerships</strong>: Countywide partnerships with youth-centered care coordination measure the percent of youth with CWD recruited.</td>
</tr>
</tbody>
</table>
| **Family and Neighborhood Support Partnerships**: Place-based partnerships measure the percent of families with CWD recruited; countywide partnerships with youth-centered care coordination measure the percent of youth with CWD recruited. | **Actual % of CWD served**

\[
\frac{\text{Total CWD with at least one unit of service}}{\text{Total youth with at least one unit of service}}
\]

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</table>
| **Actual % of cases with CWD in household served** | **Contracted % of CWD to be served**

\[
\frac{\text{Contracted Percentage of CWD found in scope of service}}{\text{Contracted Percentage of CWD found in scope of service}}
\]

Program Participation: Recruitment - The number of cases/participants with at least one unit of service is in line with the contracted number of cases/participants to be served from the participants table of the scope of services.

<table>
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</tr>
</thead>
<tbody>
<tr>
<td><strong>Parenting and Family Strengthening</strong>: The recruitment basis for these contracts depends on the selected EBP.</td>
<td><strong>Family and Neighborhood Support Partnerships</strong>: The recruitment basis for these contracts depends on the care coordination model of the partnership; such that place-based partnerships measure recruitment at the case level and Educate Tomorrow, Alliance for GLBTQ Youth, Americans for Immigrant Justice measure it at the participant level.</td>
</tr>
</tbody>
</table>
| **Family and Neighborhood Support Partnerships**: Place-based partnerships measure recruitment at the case level and Educate Tomorrow, Alliance for GLBTQ Youth, Americans for Immigrant Justice measure it at the participant level. | **Actual % of cases recruited**

\[
\frac{\text{Contracted cases/families}}{\text{Total cases with at least one unit of service}}
\]

<table>
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<tr>
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</tr>
</thead>
</table>
| **Actual cases**

\[
\frac{\text{Total number of cases/families with at least one unit of service}}{\text{Total number of cases/families with at least one unit of service}}
\]

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<tr>
<th>Participant/Individual Level</th>
</tr>
</thead>
</table>
| **Actual cases**

\[
\frac{\text{Total number of adults + youth with at least one unit of service during contract year}}{\text{Total number of adults + youth with at least one unit of service during contract year}}
\]

<table>
<thead>
<tr>
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</tr>
</thead>
</table>
| **Possible service days passed**

Number of possible service days passed since the earliest service start date found in the sites table of the scope of services. |

\[
\text{Possible service days}
\]

\[
\frac{\text{Total number of possible service days based on the calendar year using the earliest service start date and latest service end date found in the sites table of the scope of services.}}{\text{Total number of possible service days based on the calendar year using the earliest service start date and latest service end date found in the sites table of the scope of services.}}
\]

*It is important to note this calculation is an approximation and can only be considered as exact at the end of the contract year.*