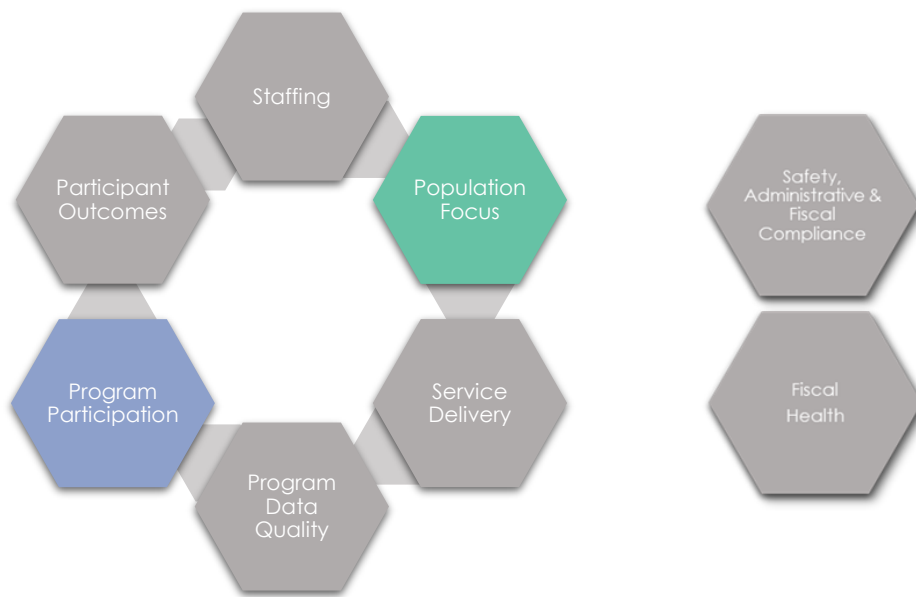


Programmatic data for Family Services contracts! Parenting, Family Strengthening, Family & Neighborhood Support Partnerships

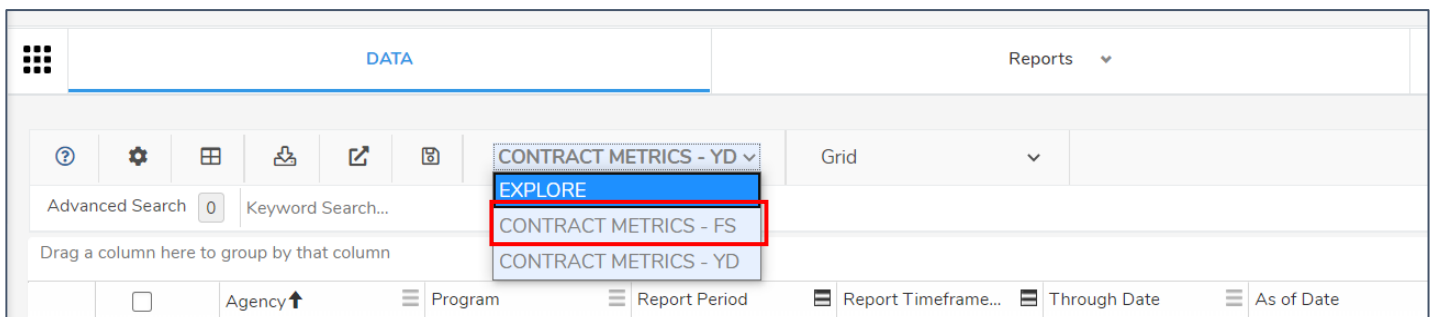
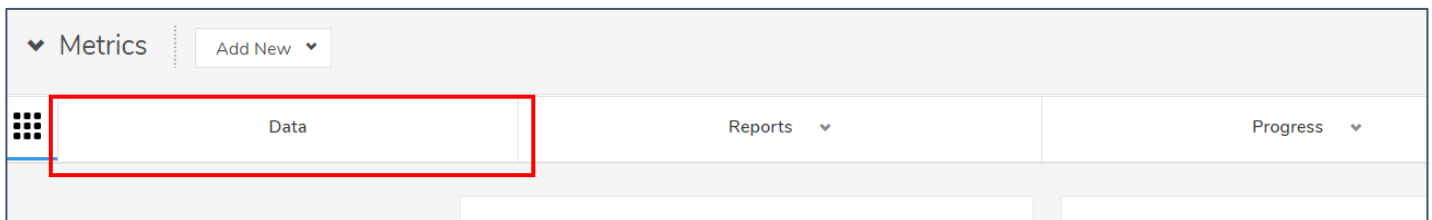
Starting now you can begin accessing aggregate programmatic data, as well as some of the calculations used in Program Metrics!

Get ready to explore an enhanced grid in the Metrics Module that includes recruitment, retention and engagement (items used to measure Program Participation) and Inclusion of CWD (item used to measure Population Focus), as well as other very informative benchmarks.



Please note, Trust Central users who currently have access to the Metrics , SAMIS Programmatic and/or Contracts Modules will be able to see the **Contract Metrics** grid in the Metrics Module.

In order to access these valuable data, log into **Trust Central** and visit the **Metrics Module**. Next click on the **Data tab** and from the **dropdown** select **Contract Metrics-FS**.



Population Focus: Inclusion of CWD calculation- The actual percentage of children/youth with disabilities (CWD) served is in line with the contracted percentage in the participants table of the scope of service.

Case/Family Level	Participant/Individual Level
<p>Parenting and Family Strengthening: The inclusion of CWD criteria for these contracts is based on the actual households with CWD, which is reported per case.</p> <p>Family and Neighborhood Support Partnerships: Place-based partnerships measure the percent of families with CWD recruited; countywide partnerships with youth-centered care coordination measure the percent of youth with CWD recruited</p> $\frac{\text{Actual \% of cases with CWD in household served} \left[\frac{\text{Total cases with CWD and at least one unit of service}}{\text{Total cases with at least one unit of service}} \right]}{\text{Contracted \% of CWD to be served} \left[\frac{\text{Contracted Percentage of CWD found in scope of service}}{\text{Contracted Percentage of CWD found in scope of service}} \right]}$	<p>Family and Neighborhood Support Partnerships: Countywide partnerships with youth-centered care coordination measure the percent of youth with CWD recruited.</p> $\frac{\text{Actual \% of CWD served} \left[\frac{\text{Total CWD with at least one unit of service}}{\text{Total youth with at least one unit of service}} \right]}{\text{Contracted \% of CWD to be served} \left[\frac{\text{Contracted Percentage of CWD found in youth row of participants table in scope of service}}{\text{Contracted Percentage of CWD found in youth row of participants table in scope of service}} \right]}$

Program Participation: Recruitment- The number of cases/participants with at least one unit of service is in line with the contracted number of cases/participants to be served from the participants table of the scope of services.

Parenting and Family Strengthening: The recruitment basis for these contracts depends on the selected EBP.

Family and Neighborhood Support Partnerships: The recruitment basis for these contracts depends on the care coordination model of the partnership; such that place-based partnerships measure recruitment at the case level and Educate Tomorrow, Alliance for GLBTQ Youth, Americans for Immigrant Justice measure it at the participant level.

Case/Family Level	Participant/Individual Level
$\frac{\text{Actual \% of cases recruited} \left[\frac{\text{Actual cases} \left[\text{Total number of cases/families with at least one unit of service during contract year} \right]}{\text{Contracted cases/families}} \right]}{\text{Time Passed \%*} \left[\frac{\text{Possible service days passed} \left[\text{Number of possible service days passed since the earliest service start date found in the sites table of the scope of services.} \right]}{\text{Possible service days} \left[\text{Total number of possible service days based on the calendar year using the earliest service start date and latest service end date found in the sites table of the scope of services.} \right]} \right]}$	$\frac{\text{Actual \% of participants recruited} \left[\frac{\text{Actual cases} \left[\text{Total number of adults + youth with at least one unit of service during contract year} \right]}{\text{Contracted participants} \left[\text{Total number of adults + youth participants contracted to be served} \right]} \right]}{\text{Time Passed \%*} \left[\frac{\text{Possible service days passed} \left[\text{Number of possible service days passed since the earliest service start date found in the sites table of the scope of services.} \right]}{\text{Possible service days} \left[\text{Total number of possible service days based on the calendar year using the earliest service start date and latest service end date found in the sites table of the scope of services.} \right]} \right]}$

*It is important to note this calculation is an approximation and can only be considered as exact at the end of the contract year.

Program Participation: Engagement- The average number of participants is in line with the expected attendance

Parenting and Family Strengthening/ Family and Neighborhood Support Partnerships: reviewed throughout the contract year

*Contract Level calculation		Activity
<p align="center">Average Activity Engagement %</p>	%	<p>Average # of sessions attended Average number of actual sessions attended by all participants in an activity.</p> <hr/> <p>Average of contracted sessions expected Average number of sessions expected to be attended by participants in an activity.</p>

Actual metrics are only at the contract level-indicated by asterisk. Calculation at the activity level roll up into the overall ratings

Program Participation: Retention- Contracted number of participants are receiving Contracted Number of Sessions

Applicable to all programs that implement attendance-based activities.

Possible retention expectations:

Participant: Meet if retained for all activities **OR**

Family: Meet if at least one participant is retained for all activities

Review Timeline		*Contract Level Calculation
<p>Rolling Enrollment: Throughout the contract year</p> <p align="center">OR</p> <p>Year-Round: Reviewed during months eight to twelve</p>	%	<p align="center">Total participants/families meeting the expected number of session (retained)</p> <hr/> <p align="center">Total Participants/ families contracted to be served</p>

Participant-Activity: The attendance by participant/case per activity level grid will include calculations indicating which participants met or exceeded the required sessions per activity. The calculation is then rolled up to the activity level, which is then rolled up to the program retention metric. (Ex: Participant A had 5 sessions and should have had 5 sessions. Participant A was retained)

Special Notes on participant activities:

<ul style="list-style-type: none"> • Subsequent Activities: Helps calculate time/months in program/activity for participants attending multiple activities • Subsequent is the activity with the latest date of attendance in the year. • If latest date of attendance is the same for two activities, then the activity with the later start date of attendance would be treated as subsequent. 	<ul style="list-style-type: none"> • Activity is Mutually Exclusive: Participants cannot attend mutually exclusive activities during the same time period. For example, activities in the same grouping with different timing expectations. (i.e: Home visits-Monthly and Home-Visits 2x per month) • These are examples of possible mutually exclusive activities in PAR/FS: Home Visits, Family Counseling Psychoeducation, Behavioral/Mental Health Education
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Engagement and Retention calculation not applicable to:

Contracts	Activities
<ul style="list-style-type: none"> • Parent Club • Healthy Steps programs • Together for Children 	<ul style="list-style-type: none"> • With only 1 required session • Aggregate Activities • Demographics only