

Trainings Attendance Expectations For Family and Neighborhood Support Partnerships (FNSP)



The Children's Trust is committed to strengthening agencies' ability to effectively deliver needed services and manage their operations, therefore providing positive impact to the children and families in the communities being served. To that end, The Trust's program and professional development providers offer high quality, relevant trainings specific to initiative and audience needs. Providers must ensure appropriate staff and subcontractors attend various initiative-specific trainings administered by The Trust's Trust Academy partners.

Trainings offered through Project RISE, The Advocacy Network on Disabilities (AND), Injury Free Coalition, UM Team COACH, Training and Implementation Associates, and various specialized and evidenced-based programs (EBP) are listed in the attached chart. Each training specifies if the training is required, recommended or optional, and for which intended audience and at what frequency. Those offered by Trust Academy Collective partners will be found in [Trust Academy LMS](#).

In addition, please note and abide by the following:

Cardiopulmonary Resuscitation (CPR) training from other organizations, i.e., the American Red Cross, is accepted if it **meets CPR certification**.

Based upon results of program metrics, additional trainings for specific staff and/or entire provider agencies will be required. Providers are encouraged to access trainings and opportunities from other quality professional development organizations. encouraged to access trainings and opportunities from other quality professional development organizations.

Trainings Title and Provider	Required	Description	Format	Frequency	Staff
	Recommended				
	Optional				
Cardiopulmonary Resuscitation (CPR)		First Aid/CPR/AED is a 4 hour training that teaches providers how to recognize and respond appropriately to cardiac, breathing and first aid emergencies. Provider will have the knowledge and skills needed to give immediate care to an injured or ill person and to decide whether advanced medical care is needed. Training from other organizations, i.e. The American Red Cross, is accepted <i>if it meets CPR certification</i> . Courses in Trust Academy LMS do not meet this requirement.	In-person and/or Online	Based on certification date; upon hire	Care Coordinator of Youth-based programs
Identifying and Reporting Child Abuse and Neglect		1-hour continuing education activity to learn ways to recognize various forms of child abuse and neglect, reasons for and results of child abuse and neglect, typical traits of abusive or neglectful parents, the caregiver's responsibility in reporting it, and ways caregivers can help children who are the victims of child abuse and neglect. Also learn specific strategies to strengthen families and reduce the risk. http://www.myflfamilies.com/service-programs/abuse-hotline/training	Online	At least once every 24 months; upon hire	Program Coordinator and Care Coordinator
Strengthening Families/Youth Thrive Framework Training Training & Implementation Associates (TIA)		This training will support the implementation of the Strengthening Families and Youth Thrive Protective Factors Framework by FNSP providers. The training includes an introduction to the Frameworks and training on each of the 5 protective factors. Discussion about how to integrate the Frameworks in care coordination with families will be discussed.	Live training (online and/or virtual)	At least once; upon hire	Administration, supervisors, program coordinators, care coordinators, and natural helpers
Natural Helper Training Training & Implementation Associates (TIA)		The training emphasizes skills for providing support, helping families identify their strengths and needs, and connecting families to the services they need. The curriculum provides a concise method for training NH to provide effective support to care coordination teams and service referral, based on System of Care principles that emphasize family and child focused planning, cultural competence, and community-based care. This training is designed specifically for FNSP staff that are Natural Helpers.	Live training (online and/or virtual)	At least once; upon hire	Natural Helpers
Care Coordinators and Mental Health Professionals Training Training & Implementation Associates (TIA)		The training content focuses on care coordination team members roles, the integration of the natural helper role, and ways to support family protective factors via the Strengthening Families and Youth Thrive Framework and wraparound services.	Live training (online and/or virtual)	At least once; upon hire	Care Coordinators and Mental Health Professionals
Considering Delivering Services Through Video Conferencing: Where Do I Start? Training & Implementation Associates (TIA) & UM Team COACH		Our children and families need your warmth, guidance and expertise as a provider now more than ever before! But how can you reach them while everyone is staying at home? This training provides answers by helping you start delivering video conferencing services for your families. Whether you are just starting out delivering services this way, or have been doing so for a while, this training has something for you. It's time to jump on the digital highway! This course is appropriate for provider staff, supervisors, and agencies working with directly with children and families in family and neighborhood support, parenting, therapy, and/or family therapy programs.	Online Course	Once	Program Coordinator and Care Coordinator Direct service staff
Ready, Set, Zoom! Strategies for effectively implementing your program virtually Training & Implementation Associates (TIA) & UM Team COACH		Delivering services to children and families through video conferencing can feel overwhelming. What are your options when it comes to electronic consent? How can you make families feel most at ease with new or unfamiliar technology? What should you do when technology fails? This training will help you answer these questions and more by offering practical strategies to help you deliver your program via video conferencing. You will find strategies that apply to all family services programs, as well as strategies tailored to specific service delivery formats. This course is appropriate for provider staff, supervisors, and agencies working with directly with children and families in parenting, family strengthening, and/or family therapy programs.	Online Course	Once	Program Coordinator and Care Coordinator Direct service staff *Required if providing telehealth

<p>The Big 5: Questions and Tips to Support Your Emotional Well-Being During COVID-19 Training & Implementation Associates (TIA) & UM Team COACH</p>	<p>Even during unprecedented times, taking steps to maintain or improve your emotional health is easier and quicker than you might think. In this course, you'll learn simple, actionable steps to building a more emotionally healthy you. While we cover just two questions and three tips, making these tips a habit will have a lasting impact on your physical and emotional well-being. This course is appropriate for provider staff, supervisors, and agencies working directly with children and families.</p>	<p>Online Course</p>	<p>Once</p>	<p>Program Coordinator and Care Coordinator Direct service staff All staff</p>
<p>Navigating Uncertainty: Helping Families Cope with COVID-19 Trust Academy Collective</p>	<p>This training briefly covers topics related to helping families cope with stressors associated with COVID-19. We also provide links to nationally vetted resources for additional training and resources beyond this introduction. The Trust Academy provider that supports your program can also provide you with additional assistance related to these topics.</p>	<p>Online Course</p>	<p>Once</p>	<p>Program Coordinator and Care Coordinator Direct service staff All staff</p>
<p>An Administrator's Introduction to the Americans with Disabilities Act (ADA) AND</p>	<p>Are you an Administrator, site director, or the person responsible for your organization meeting its legal obligations under the ADA? Join us to be sure you are up to date on enrollment eligibility, reasonable accommodations, policies and procedures, and more.</p>	<p>Live Training (in-person or virtual)</p>	<p>At least once every 24 months (and upon ADA changes, as announced); upon hire</p>	<p>Program Coordinator and Care Coordinator</p>
<p>Navigating Community Resources AND</p>	<p>This training introduces participants to the most commonly needed resources for children and youth with disabilities and the agencies and systems in which they reside. Upon successful completion, those attending will have the tools necessary to direct families to helpful resources, and to advise them on how to navigate the systems of care in which these resources are found.</p>	<p>Live Training (in-person or virtual)</p>	<p>At least once every 24 months(unless updates as announced); upon hire</p>	<p>Program Coordinator and Care Coordinator</p>
<p>Discovering Inclusion Part 1 AND</p>	<p>The foundation for all other inclusion trainings, particularly appropriate for staff with little or no previous knowledge about youth with disabilities and their inclusion into programs with typically developing peers, this course introduces various types of disabilities, identifies the benefits of inclusion for all, provides information on using People First Language and respectful etiquette, and explores the characteristics of an inclusive program.</p>	<p>Online Course</p>	<p>At least once every 24 months; upon hire</p>	<p>Care Coordinator</p>
<p>Understanding The Children's Trust's Guidelines for Including Children with Disabilities AND **Coming soon</p>	<p>Did you know that to address the needs of children and youth with disabilities, there are options for modifying outcome measures? Discover what is meant by accommodation, modification, alternate assessment, and alternate outcomes. Learn when they are appropriate for program participants, and how to request permission to use them.</p>	<p>Online Course</p>	<p>At least once every 24 months(unless updates as announced); upon hire</p>	<p>Program Coordinator and Care Coordinator</p>
<p>The Big 5: Questions and Tips to Support Your Emotional Well-Being During COVID-19 UM Team COACH</p>	<p>Even during unprecedented times, taking steps to maintain or improve your emotional health is easier and quicker than you might think. In this course, you'll learn simple, actionable steps to building a more emotionally healthy you. While we cover just two questions and three tips, making these tips a habit will have a lasting impact on your physical and emotional well-being. This course is appropriate for provider staff, supervisors, and agencies working directly with children and families.</p>	<p>Online Course</p>	<p>Once</p>	<p>All staff</p>

<p>Considering Delivering Services Through Video Conferencing: Where Do I Start? UM Team COACH</p>	<p>Our children and families need your warmth, guidance and expertise as a provider now more than ever before! But how can you reach them while everyone is staying at home? This training provides answers by helping you start delivering video conferencing services for your families. Whether you are just starting out delivering services this way, or have been doing so for a while, this training has something for you. It's time to jump on the digital highway! This course is appropriate for provider staff, supervisors, and agencies working with directly with children and families in family and neighborhood support, parenting, therapy, and/or family therapy programs.</p>	<p>Online Course</p>	<p>Once</p>	<p>Program Coordinator, Care Coordinator, and direct service staff</p>
<p>Mental Health First Aid (Adult)</p>	<p>The adult Mental Health First Aid course is appropriate for anyone 18 years and older who wants to learn how to help a person who may be experiencing a mental health related crisis or problem. Participants in a Mental Health First Aid course discuss; signs and symptoms; risk factors and warning signs of mental health problems; information on depression, anxiety, trauma, psychosis, and addiction disorders; a 5-step action plan to help someone developing a mental health problem or in crisis; where to turn for help; professional, peer, and self-help resources.</p>	<p>In-person</p>	<p>At least once every 24 months; upon hire</p>	<p>Program Coordinator, Care Coordinator, and direct service staff</p>
<p>Successful Inclusion of Children with Autism Spectrum Disorders Part 1 AND</p>	<p>You hear a lot about it, but do you really know what Autism Spectrum Disorder is, and the different ways it appears in different children and youth? Learn the facts, and how to recognize and accommodate those with sensory sensitivities, foster social competence, address bullying, and ensure a safe environment. This online course is a pre-requisite for Successful Inclusion of Children with Autism Spectrum Disorders Part 2.</p>	<p>Online Course</p>	<p>At least once every 24 months; upon hire</p>	<p>Program Coordinator and direct service staff</p>