Family Services Breakout session

August 28, 2020
Microsoft Teams Meeting
Virtual Meeting Etiquette

- MUTE UNLESS SPEAKING
- RAISE YOUR HAND TO SPEAK
- USE THE CHAT FEATURE
- TURN ON YOUR CAMERA, WE WOULD LIKE TO SEE YOU.
- ALLOW OTHERS TO ASK QUESTIONS
- MAKE QUESTIONS APPLICABLE TO THE GROUP, HOLD AGENCY SPECIFIC (ASK THOSE IN THE CHAT)
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Mentimeter Time!
20-21 Family Services Program Guide – review, discussion, and questions
Program Requirements
Overview of data requirements and guide
Program Requirements

- Service Delivery
- Support and Referrals
- Evidence Based Programs
- Demographic and Participants Forms
- Growth Plan
- CAT Visits
- Administrative & Safety Compliance
- Program Observations
Data Requirements
Overview of data requirements and guide
Data Requirements

- Performance Metrics
- Sites
- Creating Participant Groups
- Attendance
- Performance Measure (Participant Outcomes)
Helpful Links

General
- Trust Central Overview Guide (pdf)
- Trust Central Login & Password Reset Guide (pdf)
- Agency Admin & User Management Guide (pdf)
  - Adding Users for LMS (Learning Management System) Eligibility (pdf)
- YouTube Videos Guide (pdf)

Programmatic
- Family Strengthening Reporting (pdf)
- Parenting Reporting (pdf)
- Programmatic Data Entry Instructions (pdf)
- Youth Development Reporting
  - K-5 (pdf)
  - K-12 (pdf)
- Family Services Contract Metrics One-pager (pdf) Updated!
- Youth Development Contract Metrics One-pager (pdf) Updated!
- Differentiated Literacy Instructions Guidelines (pdf)
- Trust Central Metrics Module Guide (pdf) New!
Helpful Links

Programmatic

All Programs

- Background Checks & Affidavit of Good Moral Character
- Participant Forms & Incident Reporting
  - Incident Report Form
  - Consent for Video and Photography
    - English, Spanish, Creole
  - Child/Youth Participant Form
    This form shows the required demographics that must be reported to The Trust for programs serving children/youth directly. Programs may use this form as is, add your own logo, or combine these elements with other agency forms in use. It is provided in Word format to allow such edits. Please ensure that the text about The Children's Trust at the bottom of page 2, along with the parent permission statement and signature, are included in your program registration materials. Also, always be sensitive to privacy protections and ensure completed hard copies are securely stored at all times.
    - English, Spanish, Creole
  - Adult Participant Form
    - English, Spanish, Creole
  - Optional Getting to Know Me Form
    You may choose to use these forms to gather additional information about children and youth served with special needs. This information is intended to better serve participants and it does not get reported to The Trust.
    - Youth: English
    - Child: English, Spanish, Creole
Helpful Links
Mentimeter Time!
Program and Professional Supports (PPD)
Courses currently available on managing provider stress and helping parents navigate stressful situations

- The Big 5: Questions & Tips to Support your Emotional Well-Being during COVID 19
- Navigating Uncertainty: Helping Families Cope with COVID-19
Courses currently available on delivering services via video conferencing

• Considering Delivering Services Through Video Conferencing: Where Do I Start?
• Ready, Set, Zoom! Strategies for effectively implementing your program virtually**

**Ready, Set, Zoom provides strategies by program type on how to implement programming using video conferencing
UM Team COACH Parenting Coaching

Offering individualized coaching remotely to Parenting programs and staff

Example areas

– Recruitment (e.g., virtual recruitment strategies, using social media)
– Data (e.g., using assessment data, scoring assessment data)
– Delivering programs via digital platforms / telehealth (e.g., making electronic forms)
– Managing caregiver concerns / dynamics
UM Team COACH Parenting Coaching Request

REDCap Survey – link in chat
Please reach out to us for support and with your feedback and suggestions!

Contact us at teamcoach@miami.edu
TIA Family Strengthening

**EBP Trainings**
- TF-CBT online and live training
- CIFFTA online platform

**Coaching**
- TF-CBT consultation calls
- CIFFTA

**Peer Learning Network**
- Joint peer learning network meetings for each EBP
TIA is available to support you with the implementation of your programs. Please don’t hesitate to contact us with any questions or needs. We can be reached at maiatemena@tiainternational.org
Emergency assistance is available for clients utilizing the Family and Neighborhood Support providers.

- Maximum assistance per year and per occurrence is $1,000
- Can only request onetime assistance per family no matter the amount
- Guide and request form will be available on the website
- List of FNSP providers will be on website and will be also share as an attachment in the meeting chat.
Final questions and comments?
Thank you for your participation!!!